



Job Description: Professional Services – Software Deployment Engineer

Job Posting ID: PSSDS2016

Position Title: Software Platform Deployment Engineer

Department: Professional Services

Company Overview:

ImageTag dramatically improves the quality of our customers' work life (and their bottom line too) by automating broken, inefficient business processes with an intuitive, easy-to-use Enterprise Content Management (ECM) software application.

Our flagship product, KwikTag™, has a unique, patented system which automates and speeds decision-making for users who find themselves burdened with document volume and manual processes.

KwikTag is the most advanced product of its kind. Until now, only large companies willing to invest millions of dollars and months/years of time had access to a solution this powerful.

Joining ImageTag will give you the opportunity to be part of a talented, innovative team; and a fun, winning culture.

Position Overview:

We are looking for smart and driven engineer who is detail oriented and enjoys building lasting solutions for customers. Our Professional services engineers are vital in providing out of the box and tailored systems for customer deployments. Professional services platform deployment engineers interface closely with our customers' technical points of contact and work very closely with engineering and product management teams. Your insights and interaction with our customers will exert great influence on the functionality and design of the product. Solution deployment is primarily performed from the ImageTag office in Tempe, Arizona, with limited travel to client sites.

Professional services engineers utilize a diverse technical skill set. We are looking for a well-rounded engineer with business and technical installation and deployment experience. The ideal candidate will have experience with enterprise software installation/configuration, software troubleshooting/debugging, business analysis, and project management.

Position Requirements:

- Prior experience deploying enterprise class software systems in customer environments.
- Experience with Active Directory/LDAP
- Strong troubleshooting, communication, customer interaction skills.
- Project management skills.
- ECM background a definite asset.
- Function well in a fast-paced, informal environment where constant change is the norm and the bar for quality is set high.



Experience/Education Required:

- BS in Computer Science or equivalent work experience.

Personal characteristics:

- Exceptional character and business ethics.
- Excellent communication skills.
- A person who works well independently as well as with the team.
- Internal drive to exceed goals and objectives.
- Brings a great attitude to work every day!