

2013Q2

# KwikTag T3 Customer Release Notes – v5.3



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## Contents

Introduction .....	2
Release History – T3 Product .....	3
System Requirements .....	4
Virtualization .....	4
Licensing .....	4
Client .....	4
ERP Integrations .....	4
New Features/Enhancements .....	5
Platform Compatibility .....	5
Customer-Driven Enhancements .....	5
Resolved Issues History .....	6
Web Administrator Client (KTAdmin) .....	6
Platform .....	6
API .....	6
Integrations .....	6
KwikApp .....	7
Services .....	9
KwikTag Active Directory Sync .....	9
KwikTag Data Gateway .....	9
KwikTag Document Lifecycle Service .....	9
KwikTag GP Vendor/GL Sync Service .....	9
KwikTag Email Input .....	10
KwikTag Export Service .....	10
KwikTag KGS Index Service .....	10
Database .....	11
Power User Client (PUC) .....	12

## Introduction

The release of KwikTag T3 Version 5.3 marks the latest maintenance release for our flagship product. This release adds compatibility to new ERP systems, enhances connections to existing systems, and provides fixes for reported defects in the system.

For additional details refer to product sheets at [www.imagetag.com](http://www.imagetag.com) or contact your account representative or [sales@imagetag.com](mailto:sales@imagetag.com).

## Release History – T3 Product

<b>Date</b>	<b>Release</b>	<b>Build Number</b>
01/23/2012	KwikTag 5.0	9614
07/19/2012	KwikTag 5.1	11052
09/04/2012	KwikTag 5.1	11396
09/24/2012	KwikTag 5.1	11396
11/05/2012	KwikTag 5.1	11874
02/22/2013	KwikTag 5.1	12369
06/24/2013	KwikTag 5.3	12804

## System Requirements

### Virtualization

KwikTag T3 is compatible with the following Virtualization platforms:

- Hyper-V
- VMWare

### Licensing

KwikTag requires a Windows Server 2008 R2 retail, OEM, or volume license or a Windows Server 2012 R2 retail, OEM, or volume license.

If you buy hardware from KwikTag, a Windows Server 2008 R2 Standard license is included for the Host appliance, as well as the virtualized KwikTag Server.

### Client

- The minimum required resolution is 1024 x 768 and the recommended resolution is 1920 x 1080.
- Web Browser supporting Microsoft Silverlight

### ERP Integrations

KwikTag currently supports the following versions of Microsoft Dynamics ERP solutions:

- Microsoft Dynamics GP 10, GP 2010 and R2 and GP 2013
- Microsoft Dynamics NAV 5 SPI, 2009R2 Classic and RTC SPI

(Support for NAV 5 does not support KwikTag Client workflow capabilities due to the lack of NAV Web Services in NAV 5)

- Microsoft Dynamics AX 2009 and AX 2012

KwikTag currently supports the following Microsoft Office and SharePoint versions:

- Microsoft Office Suite 2007 and 2010
- Microsoft Office SharePoint Server 2007 (x32 and x64) and 2010
- Microsoft Office 365 is supported for dragging and dropping of email and Office documents. The KwikTag SharePoint Connector, however, does not have a defined and secure network connection path to hosted SharePoint servers in Microsoft data centers.

KwikTag currently supports Intuit QuickBooks (Contact Sales for version compatibility)

## New Features/Enhancements

### Platform Compatibility

#### **Support Windows Server 2012**

Validation has been completed to ensure successful deployment of KwikTag T3 in Windows Server 2012 environments.

#### **Support SQL Server 2012**

Validation has been completed to ensure successful support of SQL Server 2012 as our database engine.

## Customer-Driven Enhancements

#### **Add an hourglass cursor to supplement the “Blue Swirl” indicator**

In addition to the blue wait circle, it has been requested to have an hourglass cursor as a further indicator that an operation is taking place that the user needs to wait for.

#### **Web client does not timeout after upgrading from the R2 Platform**

As a matter of compliance for some customer's regulatory burden, this timeout is required as their documents are confidential and KwikTag will be accessible to both internal and external users (potentially public computers and mobile devices). If customers do not have this control, their information may be left open to security risks. We have re-instituted the timeout to provide this level of security for our customer base.

#### **Users cannot natively view Non-PDF documents via the double-click native viewer**

Users can now double-click any file type and have it be viewable via the Windows associated viewing application based on the browser's handling of those file types.

## Resolved Issues History

### Web Administrator Client (KTAdmin)

#### **Administrators unable to view the list of Repositories created by KwikTag**

Due to some customer's large repository list, there were occasional timeout errors associated with retrieving the full list of repositories in the system.

#### **Administrator Client times out when utilizing Web Garden configurations in IIS**

For customers utilizing a Web Garden configuration, there were instances where the Administrator Client would time out and log the user out again. Implementation of a Web Garden is now supported when configured by ImageTag personnel.

## Platform

### API

#### **APIV1 Differences between R2 and T3 - RetrieveVersionList**

When there is no document matching the call, the call in T3 returns "Unauthorized". In R2 it returned "Invalid Barcode - Image does not exist for this barcode: xxxxxxxx". We have returned to the behavior expected when looking at the R2 Product.

#### **APIV2 Search KGS Results Different in R2 compared with T3 - ResultsTotal**

In R2 the Results Total value shows only the number of documents to which the user has access. Results Total and the actual number of results always match. In T3 the 'Results Total' value shows the number of hits regardless of user access and only returns the actual results for documents to which the user has access. The return for this API Call has been corrected to be consistent with the behavior in the R2 Platform.

#### **Error in tagging in Paramount Workplace ©**

Paramount Workplace sends the site 'KwikTag' prefixed to the drawer name for the kwiktagws\document.asmx Index call. This prevents the Paramount integration from working because it needs to pass in Site\Drawer, but the API is passing in 'KwikTag\Site\Drawer'. This API Call has been made consistent with prior behavior.

#### **APIV1 SearchKGS in T3 - system date is not valid for DateIndexed, DateScanned, and DateModified**

The APIV1 SearchKGS returns have the month and minutes transposed. This API return has been corrected.

#### **APIV1 SearchKGS in T3 – EncryptedImageRetrievalData URL is not valid**

The APIV1 SearchKGS return for image retrieval URL was being returned incorrectly, this has been corrected to facilitate proper image retrieval.

## Integrations

#### **GP locking up when accessing View Documents**

Intermittently on the Cash Receipts Inquiry Zoom and Apply Sales Documents when the user goes to the View Documents option (sometimes it happens after the 3rd or 4th document they try to view), it appears to be loading but never does. The Intelliview queries it uses for related lookups can be adjusted via a config file entry to reduce the overhead and return the documents within a reasonable period.

#### **Cannot View Documents from GP when GP CompanyID has Ampersand**

In the example of Company: X&X, the user can tag documents but not view them from GP classic connector. We have corrected the connector to treat the ampersand correctly.

**Cannot Create into GP Web Services from work queue when GP CompanyID has Ampersand**

In the example of Company: X&X, the user would be unable to successfully create GP Transactions to Web Services. We have corrected the connector to treat the ampersand correctly.

**1099 Amount not being carried over from KwikTag on Work Queue Create into GP Web Services**

In some cases the 1099 Amount field was not being passed to GP during the Web Services creation of the Invoice. This has now been corrected in this release.

**Drag and Drop from Outlook to the NAV KwikTag Tag window in a Terminal Server environment, does not work.**

Drag and Drop from Outlook to the NAV KwikTag Tag window does not work. This has been corrected in the latest connector release.

**Drag and Drop from Outlook to the AX KwikTag Tag window in a Terminal Server environment, does not work.**

Drag and Drop from Outlook to the AX KwikTag Tag window does not work. This has been corrected in the latest connector release.

**GP v.10 - When KwikTag user password is changed to be different from GP user password, the user is unable to search newly tagged documents**

Issue was found to be related to the security token and no longer occurs in current connector.

**QuickBooks support and additional forms**

Additional forms Credit Memo, Credit, Check, Employee and support for QuickBooks has been added to QuickBooks connector.

**QuickBooks does not give user notification if missing required fields.**

We have made the user experience consistent, where proper feedback is sent to the user before documents are sent for processing.

**AX 2012 - Rating level type is incorrect on HR Competencies Skills**

The rating level is now being copied over to KwikTag correctly. Requires new XPO Merge.

**AX 2012 – Period Start and Period End dates are not being copied over**

The field data for Period Start and Period End are not properly mapped and being transferred to KwikTag. Requires new XPO Merge.

**AX 2012 – Word “Illness” is misspelled when tagging to a form.**

Spelling error has been corrected in the new connector/XPO. Requires new XPO Merge.

**KwikApp**

**Uber Assignment does not support Authenticated SMTP**

The Workflow Action Uber Assignment has been enhanced to now support SMTP Servers that require authentication to send Workflow Approval e-mails.

**Workflow items not processing in some high-volume environments**

In some instances there was a time offset value in the polling cycle of the Workflow Service where documents would not be picked up for their appropriate work cycle, causing them to be skipped until manual intervention was performed. This occurrence has been eliminated by eliminating the time offset and using static start and end times.

**PDF Parser Issues Corrected**

Corrected the following defects in the PDF Parser: OCR and Line Items, Commas in Sales Tax amount, Item Numbers on Line Items, Commas in all amount fields.



**E-Mail Approval Link creates duplicate approval**

The document URL for Approvals had an extra single quote, causing the workflow to repeat the assignment for approval process, creating a loop. This is no longer an issue.

## Services

### KwikTag Active Directory Sync

#### **Active Directory Sync Service Users are not added to the KwikTag User Group**

Users created through the Administrator Client were being assigned permissions differently from user's setup through KwikTag's Active Directory Sync Service.

- Permissions assigned to users created through the admin client: - User is added to KwikTag Users group. If the CAL is consume this will not allow you to create the user if KwikTag Users has more than 0 permissions (exception is My Filing drawer). - User is given OAR permissions on the Lost and Found.
- Permissions assigned to user created through AD Sync: - It appears users created through AD Sync are not added to the KwikTag Users group. - Users are given OARM permission on the My Email Contacts drawer. If this user needs to be enabled as a Consume CAL, this will error out, as it appears the My Email Contacts drawer is not excluded from the license check that is done like other built-in system drawers(My Filing, Lost and Found).

### KwikTag Data Gateway

#### **First Page not rotated based on barcode**

Customer has a document that processed into KwikTag that where its first page was not auto-rotated based on the barcode orientation. This has been corrected in the Document Splitter.

#### **Documents Sent in via Office Doks and Upload get Administrator username when AcceptOldFilePair is set to True in xfer Channel**

For customers utilizing Office Doks and want their TIFF and PDF files to be processed and OCRd, AcceptOldFilePairs must be configured for their Data Gateway. The XML comes into Import folder with correct username, but by the time it gets to IN folder the username is blank. This user name is now handed off accordingly for proper document ownership.

### KwikTag Document Lifecycle Service

#### **Archive Settings incorrect**

Issue reported where Date and Date Filed settings do not have an effect on Retention and Archive settings. Date Modified was working as designed. This has been corrected in this release.

#### **Retention settings not working**

Issue reported where Date and Date Filed settings do not have an effect on Retention and Archive settings. Date Modified was working as designed. This has been corrected in this release.

#### **Document Purge by Filing Field does not work**

Purge cycle is now working when using the filing field filters for purging documents from a drawer.

#### **Retention Date not carried over when moving a document.**

Created a reservation for tag number 044465755 in the AP drawer. -Placed the document with the same tag number in the input drawer. -Document arrived, moved it to the AP Trans drawer. -Retention date was lost after moving. This no longer occurs.

### KwikTag GP Vendor/GL Sync Service

#### **GP Sync Service now operates by time of day**

The synchronization service for GP Vendor and GL Cache now accepts a time of day variable to tell the service at what time it should synchronize to avoid running the sync service in the middle of the day as a result of a server reboot, or restart of the service. This maintains a scheduled time to work around business hours and operational requirements.

## KwikTag Email Input

### **Email Input Service file name special character**

When the email server uses special characters in the attachment file names, the service throws an error. These characters are now handled by the service.

### **Email Input Service to Ignore Undeliverable**

After setting up and starting the KwikTag Email Input Service, the following error is logged: Error trying to get email input service configuration: <http://localhost/APIV2/DataGateway/EmailInputService/?userName=&SecurityToken=> because: System.ArgumentNullException: Value cannot be null. Service now ignores undeliverable e-mails.

## KwikTag Export Service

### **Export Service Cannot Access Off-Appliance Repositories**

If repositories are off appliance, the export service was unable to include the images. Service has been updated to allow for impersonation to gather images.

## KwikTag KGS Index Service

### **KGS not rebuilding properly**

During the course of building the Global Search Indexes, we have corrected issues with accessing the OCR data of Off-Appliance repositories, allow for disabling Filing Field or Document Content indexing, as well as speeding up the indexing timeframe.

## Database

### **Documents marked for retention when a drawer is included in purge cycles**

When enabling the "Include drawer contents in purge cycle" radio of drawer properties, documents in the drawer start receiving retention dates. This has been corrected in the KwikTag Database by correcting usp\_ktagDocAdd stored procedure.

### **SQL Server Maintenance Files missing**

Some files were missing in the deployment to remove old database backups that existed on the KwikTag server, consuming more drive space than needed. These maintenance files have been included in this release to correct the nightly operations.

### **Document Versions are not being deleted when requested**

Usp\_DocVersionDelete has been corrected to provide the intended functionality when deleting versions from the Web Client.

## Power User Client (PUC)

### **GL Code Modal Greater than 5000**

When filtering the GL Cache in the GL Distributions Lookup, the filter is limited to the 5000 items that are listed. For companies that have over 5000 returned items, they are unable to select specific items within the GL Cache. This affects filtering under "View All" as well as typing in the account number manually. The Filter has been modified to be consistent with drawer filtering where "Enter" causes it to search the entire cache.

### **My Favorites drawers not loading**

Sometimes My Favorites Drawer does not load. This no longer occurs in this release.

### **Typing Cursor does not return to focus on the first tag field after tagging**

Typing cursor doesn't return to initial filling field as its focus once you've filed and submitted an index. This has been corrected in this release.

### **Clear GL Codes on change of Vendor ID**

A bill was rejected, and resubmitted as a different company and Vendor ID the GL distribution did not automatically change to the new Vendor ID. When a bill was rejected, and we resubmitted that bill as a different company and Vendor ID the GL distribution did not automatically change to the new Vendor ID, it still held the old one. The behavior has been modified so that when the Vendor ID is changed, the GL Distribution previously entered is cleared out.

### **Associations at a Glance screen has no scroll function**

The Associations at a Glance Screen has no scroll, so the when displaying a lot of content the user is unable to see the bottom of the window. The modal window has been modified to include scroll bars to access all documents.

### **Doc Association from View Document Popup Broken**

Doing a multi-step doc association drill down in the KwikTag work queue is resulting in the last step failing to find document associations. Doing this from the drawer results in success. This issue was resolved by correcting where drawer level permissions were not being fully passed in the modal window.

### **Search by field does not work in lost and found**

When filtering using the right click search in lost and found, it does not filter. Use case was found to be where the filter field did not account for wildcard searches. This use case has been added to the behavior of the system.

### **Reports - Open Here fails**

The right click option to "open here" just displays a blank dark page. Reports will now open the document referenced in the report line item.

**Search filter is not clearing on a new search**

When filtering search results, if the search button is clicked again, the results fail to be filtered. The filter behavior has been corrected to the expected behavior of filtered search results.

**Document Association Scalability**

Scalability has been increased for Document Associations to continue to allow for continued under 1 minute document opens when more than 1,000 Document Associations are currently active.

**Associated Documents View**

We have corrected the Document Association modal window to always appear smaller than the total resolution of the display.

**Download fails for documents over 100 MB**

The file is intact in the repository, but when download is attempted from Client there is no indication that the file could not be downloaded other than it does not show up in destination folder. The download mechanism has been modified to successfully handle large file downloads.

**When field names are the same; combine the display of the fields in the work queue and other mixed grids**

The work queue is combined with PO and non PO - the problem is that both types of invoices have the same fields and field names (e.g. Invoice Amount, Company ID, Vendor Name, Vendor ID, etc.) The grid is showing both fields which presents a problem for the user. The user would assume the fields are missing for PO since non PO shows first. This use case for enhancement has been implemented in this release to provide a much better user experience.

**Search not filtering on Document Type**

On the Global Search results, when attempting to filter by Document Type (or Drawer) the filter was not utilizing this as a valid filter criteria. This has been resolved where the Drawer Name can be used as a filter criterion.

**GL codes do not scroll for managers to review**

When entering transactions using many GL codes, they do not show all the codes that were used. There is a black window with no scroll button that allows anyone reviewing the transaction to see all the codes that were applied. Vertical scroll bars have been added to the GL Code modal window to view more assigned codes.

**Views saved in client not seen in 'My List'**

The creation and deletion of saved views, and the display of them in the My Lists tab is now working as intended.

**Language Localization – French Canadian**

KwikTag's Web Client has been enabled to operate in French-Canadian language based upon the web browser's language setting.

**GL lookup Display**

When selecting a record, if the record is in a certain position of the screen, there is no way to move the dialog box up to see all remaining options for that record. Scroll bars have been added to this modal window to provide navigation.

**Retain entries does not work on upload**

When the preference is selected for retain entries, the upload page does not respect that setting. The behavior has been changed to provide the expected user experience.

**Filter does not show the same once the enter key is selected**

This display defect has been addressed to provide the correct user experience.

**Field Formatting doesn't work**

1. Dates should be formatted as: mm/dd/yyyy
  2. Currency should be formatted based on decimal place: ###.##
- The user client now reflects this expected behavior.

**Deleting of a Document Version**

Some difficulties were experienced with deleting versions of documents via the Client. Version deletion is now functioning as designed.

**Enhancement Request to be able to multi-select and delete document versions**

This use case has been included in this release.

**Cannot Perform In-Drawer Search**

Right-click on a document and selecting Search and typing in a search parameter in any of the fields does not change the document list. However, using the Filter field on top does. In this release, the expected behavior of in-drawer searches is exhibited.

**Workflow List (Pending Approval, etc.) Timing out**

When loading the Approved or Rejected workflow admin report, the message says Loading, but no document ends up being display. Improvements to the report's database queries have resulted in a quicker response and eliminate this timeout.

**CompanyID and Document Type fields blank after approver assignment**

After tagging a document through workflow and making an assignment for an approver. The Company ID and Document Type fields appear to be blank. Upon refresh, those values would appear. This display defect has been corrected in this release.

**KwikTag authentication fails if user's password contains '#'**

When a user logs into the Web client it is successful but if they keep the web client open and try to log into GP it fails. This also happens vice versa. We found that KwikTag allows us to set passwords containing a '#' character, but then does not allow us to authentication with passwords containing the '#'. We have made changes that allow for this special character to be utilized in passwords.

**Case Timeline – Load Time**

Case Timeline has had many performance enhancements included to reduce the load times.

**Tab to Date Field must Tab twice**

Users had to tab an extra time to get cursor in Date field. Tab order has been corrected.

**Case Timeline – Modal Window Size**

The Case Timeline Modal is larger than the screen size. The modal window now has a fixed size and a scroll bar for navigation.

**Workflow History shows even when not selected (and no workflow present)**

Log into web user client Open up any My List' view that has documents Right-click in grid and choose Show Menu Always' Click on Refresh' in the always-on menu Click back onto a document in the grid The workflow history will display. This visual defect has been removed from the "Always On" menu being enabled.

**Case Page - Archived Documents**

Case page on load was loading archived documents. This behavior has been corrected.

**Changing in my preferences tag dispenser assigned to you does not change the next tag # when tagging**  
Tag panel now recognizes the correct assigned roll of barcodes.

**E-Mail validator does not work**

When testing the system drawer called "My Email Contacts" it allows any information to be saved as an email Address Field even though in the KTAAdmin shows that the validator has been enabled. The e-mail user control is now functioning correctly for all drawers.

**Global Search – In some scenarios, when performing multiple Advanced Searches, the inline viewer does not reflect the currently selected document**

In Advanced Search, with a result set of document across drawers, if within those results, a drawer only returns 1 item this can occur. If you choose a site and drawer where another single record result occurs, then the inline viewer would still show the previous search's result document. This behavior has been corrected in this release where the inline viewer will refresh to the new document.

**Work queue - Mixed grid does not display all the field that have been check in the admin**

Workflow Queue has been corrected to show all fields that had "Show in Mixed Grid" selected in the Administrator Client.

**Changing the vendor ID does not clear the purchases amount or GL Distribution fields**

When changing the Vendor ID to a different vendor the purchase amount and GL Distribution information from previous entry persists. When Vendor ID is changed the purchase amount and GL Distribution data should be removed so new info de selected. This is now the behavior, to better match end user usage and practices.

**Type ahead Picklist does not work when indexing to another drawer**

Type-Ahead for Picklists now works correctly when indexing a document to a new drawer.

**Show Associations not showing in menu while filtered (search)**

In a filtered search, the Show Associations menu item was missing. This is now accessible in the menu.

**Case View - Time line missing information**

1. User who did the action or the document owner
2. On Approvals, what document type was approved

Case view timeline has been updated to include the above user audit information.

**Delete a version from search**

. The client behavior has been corrected to allow for deletion of versions or documents via the search page.

**Drawer Level Search not bring back GL codes**

GL Codes are now an acceptable search criteria within drawer level searches.

**Edit Metadata from Most Recent Not Working Unless the user opens actual drawer first**

The client behavior has been corrected to commit metadata updates performed in the Most Recent view.

**Associated docs grid not showing memo fields**

The data is now being displayed properly.

**Error message incorrect for index selections**

When indexing a document and not entering site or document fields, just the document amount, the error message should state "need to select site and/document" not "user does not have privileges to index to specified drawer". This notification has been corrected.



**Contract amount in saved view does not show \$**

When comparing the Contract folder to a saved view of that folder the "Contract Amount" in the saved view does not show the '\$'. They just appear to be numbers unlike when they are viewed in the Contract folder itself. Formatting issue has been resolved for the Contract Amount field.

**Unable to close the show always menu**

This feature functionality has been put into the system to allow for turning off the "Always Show Menu"

**Preference page: Connector View Mode, needs to be radial**

Steps open preference page where ever Connector View Mode is checked, click there notice both boxes are unchecked. Modified this to ensure one option is always selected.

**Large amount of doc association results in popup window being too large**

When the Check Run Service imports the check batch, it creates individual documents and entries for wach check, as well as the batch. When the document association window would be activated on a check, the number of vendors, vouchers, and GL Codes paid by a single check could occasionally return a result set large enough that the display would fail to load. Performance enhancements, as well as display enhancements have corrected this for users.

**Filter is applied to new drawer after changing drawers**

If the user filters a grid then go to another drawer you get the attached screen shot even with records in the grid showing. **The filter no longer applies and is cleared out when changing drawers.**

**Deleting multiple versions back to back causes the web client to freeze**

This has been corrected by the enhancements to version deletion, as well as other performance enhancements to the Client.

**PDF Viewer: search page viewer stays up after deleting all docs**

On the Search page, if the inline viewer is active, and you have deleted all documents within the results, the inline viewer stays active with the document open in it. This behavior has been corrected to be consistent with the intended purpose of deleting all documents.

**Unified client: clicking refresh cause double spinner**

Steps. In the connector view a doc to bring up the UC. 2.2 right click refresh notice spinner loads twice. This display issue has been corrected.

**Cases - Double click to open a document does not work**

When in cases tab open a cases and double click a document that has an image, double click does not work. This functionality has been added to allow for native viewer support.

**Multi edit a drawer using the "clear to revert unwanted" icon does not clear metadata fields**

This has been corrected to preserve the intended functionality.

**Uploading doc with a date time field that has not been set as required, does not allow to upload doc**

This validation routine has been corrected to acknowledge the date/time field, as well as formatting.

**When all docs deleted in grid, reservation screen stays up**

If the inline viewer is active, and you have deleted all documents within the results, the inline viewer stays active with the document open in it. This behavior has been corrected to be consistent with the intended purpose of deleting all documents.

**Preference page: default home page drop down should be in the same order as the Web client**

Reorganized the drop down to provide a more unified user experience.

**Associated docs not showing the download button on a word doc**

When opening a Word doc from the associated doc's grid, it has open and save as but no download button. The download button is now present.

**Unable to delete versions after doc move**

The intended functionality has been restored.

**Drawer that has GL Distribution window open, window does not close when moving to another drawer that is empty**

With the open GL distributions move to another drawer that does not contain any metadata and the modal does not close and information persists for previous drawer. This window now closes to provide the intended experience.

**Associated docs grid should be able to size on all four sides**

Sizing handles have been added to all sides to allow for this functionality.

**Indexing - Saving without filling in required fields error missing a space between words of the popup**

When the popup displays, there is a space missing to separate the words in the error message. This has been corrected to allow for clarity in reading the list of required fields that were not filled in.

**Cases - Associated Docs, Case Timeline, and Workflow History are persistent after selecting**

As with other modal windows the behavior of these pop-ups were altered to close when appropriate, or refresh upon selection.

**Type ahead picklist-changing metadata in field causes the dropdown not to match the highlighted area**

During the correction of the other type-ahead picklist issues this was addressed in the course to provide the intended user experience.

**Inline Viewer - Moving last document will not close in-line viewer**

As with the scenario for deleting all documents, upon moving the last document, the inline viewer will now close.

**Move->Select Drawer list box doesn't work when a default value is in the test box field**

After performing a document move from 'Approved Contracts' to 'Contract' then going to the Contract drawer and perform another move of the same document, the 'Select Drawer' list box doesn't work due to the previous drawer value in the field. This window now functions as designed.

**Workflow right click associations does not display**

Corrected an issue where Document Associations would not display from the work queue. The associations are now displaying as intended.

**Cases – Double-click view does not work when the inline viewer open**

Double-click action is now consistent with other areas of the client.

**Multi-Edit left menu fields should be in descending order**

The order of fields in a multi-edit pane are now ordered by their view order to be consistent with grid view display.

**Associated Documents View: missing scroll bar at the bottom**

The horizontal scroll bar is missing until the user has scrolled down to the bottom of the list. With the limited initial size of the pop-up window, if the user wants to view information to the right without resizing the window there is not a horizontal scroll bar for them to use in the middle of the data. A Horizontal scroll bar has been added for navigation.

**Associated Documents View: resizing does not always work**

The associated doc's pop-up does not always resize when selecting the right side or the bottom right corner. It will sometimes take several attempts to drag the right side of the pop-up before it will resize. This was corrected in this release to support four sided resizing of the window.

**Cases - Open associated doc multiple times opens several popup for the same association**

This has been corrected so the same document cannot be opened multiple times.

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