KwikTag T3 Release Notes

The KwikTag T3 release is a major release with many great new features and improvements to quality and performance. KwikTag T3 was released on 01/23/2012 with a customer compatibility release on July 16, 2012.

Use the table of contents to find new features and improvements related to your installation. New features and enhancements are sorted by application component and resolved issues are sorted by the release in which the issue was found.

Customers: The initial release of T3 will be for new customers with a compatibility/upgrade release for existing customers is now available as of mid-July 2012. Upgrade tools will be built to deliver the upgrade in the automated manner you expect from KwikTag; until they are ready, low cost professional services packages including technical services, training and a business process automation session are available. For information on upgrading to this version, please see the Customer Supportal® at www.imagetag.com/support or contact your account representative at sales@imagetag.com.

Partners: Please contact your account representative for information on how to upgrade your customers or questions about the T3 marketing materials.

KwikTag T3 contains the below major new features:
- New web client design resulting in improved performance
- In-line viewing of documents
- Drag and drop feature in web client
- Improved capture management and performance (eGate data gateway)
- Improved search performance
- Case Management
- KwikApps™
- Improved AX embedding
- eTag™ automatic routing and indexing from electronic mail or files

For additional details refer to product sheets at www.imagetag.com or contact your account representative or sales@imagetag.com.

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System Requirements:

KwikTag T3 is compatible with Hyper-V or VMWare for virtual installations and requires a Windows Server 2008 R2 retail, OEM, or volume license. If you buy hardware from Imagetag, a Windows Server 2008 R2 standard license is included.

KwikTag currently supports the following versions of Microsoft Dynamics ERP solutions:

- o Microsoft Dynamics GP 10, GP2010 and R2
- o Microsoft Dynamics NAV 5 SP1, 2009R2 Classic and RTC SP1 (Support for NAV 5 does not support KwikTag workflow capabilities due to the lack of Navision Web Services in NAV 5)
- o Microsoft Dynamics AX 2009 and AX2012

KwikTag currently supports the following Microsoft Office and SharePoint versions:

- o Microsoft Office Suite 2007 and 2010
- o Microsoft Office SharePoint Server 2007 and 2010 MOSS
- o Microsoft Office 365 is supported for dragging and dropping of email and Office documents. The KwikTag SharePoint Connector, however, does not have a defined and secure network connection path to hosted SharePoint servers in Microsoft data centers.

New Features/Enhancements:

Web Client:

SF Case Number: 27895/PRODUCT-2249: **Show User Defined Fields in Global Search**
(Applicable to = Web Client)
Global search results can be configured to show user defined fields.

SF Case Number: 26689/CLREF-126, CLREF-253: **View TIFF Files in Web Client**
(Applicable to = Web Client)
This new feature allows users to view TIFF files in the web client.

CLREF-143: **Ability to Reorder Columns in Work Queue**
(Applicable to = Web Client)
This new feature allows users to reorder columns in the work queue.

SF Case Number: 26839/CLREF-145: **Auto Clear Vendor Lookup**
(Applicable to = Capture, Web Client)
The vendor lookup filter will automatically clear after a vendor has been selected.

SF Case Number: 26898/CLREF-151: **Tab Key in Vendor Lookup**
(Applicable to = Capture, Web Client)
The tab key can be used on the vendor lookup results screen.

CLREF-192: **Support Multi Edit**
(Applicable to = 4.x, Capture, Web Client)

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This new feature allows multiple documents to be edited at the same time by selecting the desired documents, right clicking, and choosing edit from the menu.

SF Case Number: 27357/CLREF-193: **Retain Entries Feature**
(Applicable to = Capture, Web Client)
The new retain entries feature allows the user to tag documents quickly and efficiently. When the user clicks submit, KwikTag will tag the document without showing the confirm screen, leave all the metadata in the tag form, and increment the barcode. This will allow for rapid tagging of similar documents. This feature can be enabled or disabled from the preferences page.

CLREF-195: **Rearrange Order of Columns**
(Applicable to = 4.x, Web Client)
The display order of columns can be adjusted while logged into the web client by selecting the column header and dragging the header to the desired location.

CLREF-199: **Change Document Owner in Web Client**
(Applicable to = 4.x, Web Client)
The web application will allow the document owner to be changed.

SF Case Number: 25861/CLREF-244: Double Click to Select GL Codes
(Applicable to = Web Client)
GL codes can be double clicked to select, improving ease of use.

CLREF-246: **Show Drawer in the Work Queue**
(Applicable to = Web Client)
The document drawer will show in the work queue

CLREF-247, CLREF-250: **Save List View Notification**
(Applicable to = Web Client)
Attempting to save a list view that contains no documents will notify the user that the view contains no documents and asks the user to confirm the save action.

CLREF-252: **Add New Metadata Record for an Existing Document Across Sites**
(Applicable to = Web Client)
The user can add new metadata records for an existing document across sites.

SF Case Number: 26147/CLREF-260: **Show Reservations in "My New Documents"**
(Applicable to = Web Client)
Reservations will show in the "My New Documents" folder in the web client.

SF Case Number: 25531/CLREF-261: **Web Client Resize Option**
(Applicable to = Web Client)
The web client window can be resized, eliminating the need to scroll.

SF Case Number: 26159, 29891, 29932/CLREF-262: **Sort by Fields in Work Queue**
(Applicable to = Web Client)
Items in the work queue can be sorted and/or filtered by any of the available fields.

SF Case Number: 25541/CLREF-263: **Send Emails from the List View**
(Applicable to Web Client)
Users are able to send emails from the list view directly with a right click rather than having to open a document.

CLREF-264: **Type Ahead in Web Client**

(Applicable to = Web Client)
Type ahead is available in the web client improving ease of use.

SF Case Number: 24959, 27436, 26903, 29729/CLREF-152, CLREF- 177, CLREF-266, CLREF-279, CLREF-429: **Improved Web Client Response Times**
(Applicable to = Web Client)
The web client response times have been improved.

SF Case Number: 25620/CLREF-267, CLREF-272: **Deleting Versions of Documents in Web Client**
(Applicable to = Web Client)
The web client supports deleting versions of documents.

SF Case Number: 25894/CLREF-268, CLREF-271: **In-line Viewing of Documents**
(Applicable to = Web Client)
Documents can now be opened in the same window in the web client eliminating the need to zoom and scroll to properly view documents.

SF Case Number: 26409/CLREF-269: Increased Character Maximum for Description Field in the GL Code Window
(Applicable to = Web Client)
The description field in the GL code window has been increased to match the maximum number of characters allowed in the ERP system.

SF Case Number: 26239/CLREF-273: User Access to Reports
(Applicable to = Web Client)
Users can run reports through the web client if the user has been granted access to this feature by the administrator.

SF Case Number: 26158/CLREF-274: Status Lists in the Work Queue
(Applicable to = Web Client)
Users can filter the work queue based on action or status.

SF Case Number: 25303, 26827/CLREF-276: Ability to Show/Hide Fields in Work Queue
(Applicable to = Web Client)
Users can show or hide fields from the list view on the work queue.

SF Case Number: 27687/CLREF-314: VeriTag Feature Support
(Applicable to = Web Client)
The new web client includes VeriTag feature support (change barcode, user, and page count).

SF Case Number: 27158/CLREF-338: Assigned User Field in Alphabetical Order
(Applicable to = Web Client)
The assigned user field is in ascending alphabetical order in the work queue.

CLREF-362: Show Expected Page Count in Initial Metadata Grid in Drawer
(Applicable to = Web Client)
The expected page count has been added to the initial metadata grid in drawer.

CLREF-366: Provide Sub-Menus for Sites During Document Move
(Applicable to = Web Client)
When a document is being moved, a sub-menu will display for each site, then the available drawers will display based on the site selection.

CLREF-391: Improved GL Code Grid Display

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(Applicable to = Web Client)
The GL codes grid display has been improved.

CLREF-394: Show Number of Records in Grid
(Applicable to = Web Client)
The web client displays the total number of records that are presented to the user in the grid.

CLREF-395: Clear Filter Box When Using Search
(Applicable to = Web Client)
If a filter is selected, the filter box is cleared after completing a search.

CLREF-414: Visual Indication of Drawer Selection
(Applicable to = Web Client)
The web client visually indicates which drawer is selected on the side menu bar.

CLREF-443: Improved GL Code Type Drop Down Display
(Applicable to = Web Client)
The GL codes type drop down display has been updated to prevent the list from covering the total boxes.

CLREF-462, CLREF-479: Right Click on List Improvements
(Applicable to = Web Client)
Hints and options for right clicking a list have been improved.

CLREF-483: Change "Pages" Title to "Expected Pages"
(Applicable to = Web Client)
The "Pages" column in the metadata grid has been changed to "Expected Pages"; better reflecting the purpose of the field.

CLREF-484: Change "Name" Title to "File Name"
(Applicable to = Web Client)
The "Name" column in the metadata grid has been changed to "File Name".

CLREF-511: Enter Key on the Password Change Page
(Applicable to = Web Client)
The enter key can be used on the password change page to submit the password change.

CLREF-717: Add User to Work Queue Grid
(Applicable to = Web Client)
User has been added to the work queue grid.

CLREF-728: View Documents Associated with a Completed Workflow
(Applicable to = Web Client)
The user will be able to right click and view the documents associated with a completed workflow.

CLREF-761: Multi-Select and Send Email Process
(Applicable to = Web Client)
The user will be able to multi-select and send emails for multiple documents from the web client.

SF Case Number: 26408/DEC-249: Restrict Users Displayed in Delegate List
(Applicable to = Web Client)
Allows the user to restrict the delegate list instead of being able to select any KwikTag user from the delegate list.

SF Case Number: 27542/SEPT-618: Global Search Default Set to Exact Search

(Applicable to = Web Client)
The global search defaults to an exact search. Fuzzy search can be enabled by the user by selecting the "Advanced Techniques" checkbox on the global search page.

Workflow:

SF Case Number: 28000/CLREF-756: **Alphabetize Delegate List**
(Applicable to = Workflow)
The delegate list is alphabetized.

DEC-115: Support Turning Off Delegate or Allowing a Custom List of Delegates
(Applicable to = Workflow)
Allows the administrator to turn off delegate and support a custom delegation list.

SF Case Number: 28150/DEC-244: Delegator Workflow Comments
(Applicable to = Workflow)
Comments from a delegated approver are stored as workflow comments.

SF Case Number: 26826/PRODUCT-2217: Scroll Bar in Workflow List Reports
(Applicable to = Workflow)
A up/down scroll bar has been added to the workflow list reports.

SEPT-94: **Include Workflow Comments in Emails**
(Applicable to = Workflow)
Workflow comments are can be viewed in emails.

Dynamics Connector:

All:

SEPT-364: **Previous and Next Button Display**
(Applicable to = Connector, NAV and GP)
The previous and next button will be disabled on the search screen when the user has reached the first or last page.

GP:

SF Case Number: 29902/DEC-678: **Support for Auto Create Credit Memo**
(Applicable to = Connector, GP)
Added the ability for credit memos to auto create in GP 2010 and GP 10.

SEPT-209: **Standardize Search Screens in GP**
(Applicable to = Connector, GP)
The vendor and global search screens have been standardized to look and function in a similar manner.

SF Case Number: 27651/SEPT-831, SEPT-849, SEPT-850: Map and Carry Over 1099 Amount and Tax Schedule ID During GP Transaction Creation
(Applicable to = Connector, GP)
The 1099 amount field and Tax Schedule ID will be carried over when a GP transaction is created.

SF Case Number: 28488/DEC-235: Filter Out Inactive Vendors from Dynamics List of Vendors
(Applicable to = Connector, GP)
When the list of vendors is retrieved from the Dynamics cache service, any vendors that are inactive will be filtered out of the vendor lookup list.

AX:

SEPT-700: **Refactor AX Workflow Process**
(Applicable to = 4.x, Connector, AX)
Improved the AX workflow process to better handle electronic documents and the tagging process.

NAV:

SEPT-368: **Improved the NAV upgrade process**
(Applicable to = Connector, NAV RTC)
Improved the NAV upgrade process.

Base Platform:

SF Case Number: 22994/SEPT-206: **SMTP Server Authentication**
(Applicable to = Base Platform)
Support for SMTP authentication has been added to the notification service.

SF Case Number: 25441/DEC-247: **Repository Full Handling**
(Applicable to = Base Platform)
The repository has been refactored which prevents a repository full scenario.

DEC-268: **Increase Accuracy of Barcode Reader**
(Applicable to = Base Platform)
The barcode reader engine has been improved to increase of the accuracy of barcode reads.

SF Case Number: 22417, 27420/DEC-246: **Updated PDF Version**
(Applicable to = Base Platform)
PDFs are created as Version 1.6.

SEPT-396: Notification Service Sends Multiple Emails
(Applicable to = Base Platform)
The notification service will send a single email.

SEPT-397: Support UDP in Admin
(Applicable to = Base Platform)

UDP settings have been added in the admin UI.

SEPT-820: Match New Reservations to Documents in Lost and Found
(Applicable to = Base Platform)
When a new reservation is made, the lost and found drawer will be checked to see if the barcode is already in that drawer. If the barcode of the new reservation is in the lost and found drawer, the document will move to the drawer where the reservation was created and the metadata is systematically added.

Admin:

SF Case Number: 27414/CLREF-428: Support Moving a Document to Another Drawer
(Applicable to = Admin)
Admin rights granularity will allow for managing lost and found and moving documents.

SF Case Number: 27342/SEPT-543: Increase Picklist Maximum Number of Characters
(Applicable to = Admin)
The picklist maximum number of characters has been increased from 50 characters to 120 characters.

Resolved Issues History

Found In 3.6.x:

SF Case Number: 26996/SEPT-226: Document.Index API allows an archived document to be re-indexed
(Found In = 3.6.X. Applicable to = Capture, API)
The document.index API allows metadata to be re-indexed on a document marked as archived.

SF Case Number: 26820/DEC-275: Cannot import .config file
(Found In = 3.6.X. Applicable to = Capture)
An error is received when attempting to import a .config file. This is resolved with the addition of the eGate data gateway.

SF Case Number: 23067/PRODUCT-790: Document content search issue
(Found In = 3.6.X. Applicable to = Capture)
A document content search issue occurred due to a large volume of document.

SF Case Number: 25758/PRODUCT-1983: Error in Application Log
(Found In = 3.6.X. Applicable to = Capture)
The application event log fills with the same two errors.

SF Case Number: 25608/PRODUCT-2002: Some Documents Failing
(Found In = 3.6.X. Applicable to = Capture)
Some documents where the barcode cannot be read fail to process through the paper gateway. This is resolved with the addition of the eGate data gateway.

SF Case Number: 26942/UPGRADE-45: Exports come out incomplete
(Found In = 3.6.X. Applicable to = Capture)
Export does not export everything selected to be exported.

SF Case Number: 24605/UPGRADE-46: Limitation in KwikTag OCR Functionality
(Found In = 3.X. Applicable to = Capture)

The OCR functionality causes documents to fail when there is scribbling on the page. This is resolved with the addition of the eGate data gateway.

Found In 4.x:

SF Case Number: 22609/CLREF-3: Type Ahead capitalization behavior
(Found In = 4.x. Applicable to = Capture, Web Client)
Type ahead in comments creates capitalization inconsistencies that cannot be corrected by the user.

SF Case Number: 25981, 26480/CLREF-178: Drawer date issue for 1949 or earlier
(Applicable to = Capture, Web Client)
The date field of the drawer changes the first two characters of the year to 20 if the date entered is 1949 or earlier.

SF Case Number: 25851/CLREF-179: Full GL code information hidden by PDF
(Applicable to = TCM, Web Client)
The full GL code information is being hidden by the PDF when the approver is attempting to approve invoices.

SF Case Number: 23693, 21098/DEC-435: Versioning a document via import skips version 0
(Found In = 4.x. Applicable to = Admin)
The version number skips from 0 to 1 when versioning a document via import. This is resolved with the addition of the eGate data gateway.

SF Case Number: 25646/SEPT-155: KwikTag enabled error on AX journal voucher screen
(Found In = 4.x. Applicable to = Connector, AX)
The journal voucher screen indicates that the current form is not KwikTag enabled when selecting a line.

SEPT-721: Purge/retention of base TIFFs
(Found In = 4.x. Applicable to = Capture)
The purge/retention feature fails to properly handle base TIFF files.

Found In 4.5.0:

~~**SF Case Number: 22008, 20930, 23170, 26466/SEPT-153: Payables documents not found when a batch is run**~~
~~(Found In = 4.5.0. Applicable to = Connector, GP)~~
~~Payables recurring batches cause documents to not be found.~~

SF Case Number: 26329/SEPT-161: Notification custom message cannot be blank
(Found In = 4.5.0. Applicable to = Admin)
The custom message should not be required when editing or adding drawer notifications.

SF Case Number: 26336/SEPT-165: Notification custom message not sent in email
(Found In = 4.5.0. Applicable to = Admin)
The custom message is not being sent in the email.

SF Case Number: 27029/SEPT-228: User properties pop-up does not refresh

(Found In = 4.5.0. Applicable to = Capture, Admin)

The user properties pop-up does not refresh after selection of a user.

SF Case Number: 27166, 30002/UPGRADE-43: Unable to view the repository list

(Found In = 4.5.0. Applicable to = Capture)

The repository list displays an error if there are a large number of volumes

Found In 4.5.2:

SF Case Number: 25696/SEPT-150: Properties not resetting

(Found In = 4.5.2. Applicable to = Admin)

Properties are not resetting after a searching for another item.

SF Case Number: 22367/SEPT-172: File name field required to retrieve documents from GP

(Found In = 4.5.2. Applicable to = Connector, GP)

An exception message is received when attempting to retrieve a document that does not contain a file name.

SF Case Number: 27054/SEPT-212: Reservation service not functioning for sites with special characters in the site name

(Found In = 4.5.2. Applicable to = Capture)

The reservation service does not properly handle characters such as a period in the site name.

Found In 4.6.4:

SF Case Number: 26400/CLREF-182: Using a comma in the currency field generates an error

(Found In = 4.6.4. Applicable to = Capture, Web Client)

Using a comma in the currency field generates an error when indexing.

SF Case Number: 26185/CLREF-183: Unable to search documents based on OCR text

(Found In = 4.6.4. Applicable to = Capture, Web Client)

An object reference error message is displayed when searching for documents based on OCR text.

SF Case Number: 26690, 27558/CLREF-492: Stopped workflow items appear in the work queue

(Found In = 4.6.4. Applicable to = Workflow)

Stopped workflow items still appear in the indexers work queue.

SF Case Number: 26102/CLREF-721: Date/time sorting

(Found In = 4.6.4. Applicable to = Web Client)

Date/time values sometimes include only date causing sorting not to work properly.

SF Case Number: 28697/DEC-237: Documents not purging when selecting empty drawer

(Found In = 4.6.4. Applicable to = Web Client)

Attempting to empty a drawer that contains 20,000+ documents fails with a SQL timeout.

SF Case Number: 25830/PRODUCT-2108: Error in Application Log

(Found In = 4.6.4. Applicable to = Capture)

The application event log fills with the same two errors.

SF Case Number: 26435/SEPT-148: Unable to continue to the next document in NAV

(Found In = 4.6.4. Applicable to = Connector, NAV)

After using the KwikTag embedded client to tag, the NAV user is unable to create items with a new tag number without first closing out of the KwikTag embedded client.

SF Case Number: 25877, 28463, 29954/SEPT-170: Most Recent filter does not show correct documents

(Found In = 4.6.4. Applicable to = Web Client)

The most recent filter does not show the last seven days of documents or reservations.

SF Case Number: 25717/SEPT-387: Purchase Orders items are not totaled when using Binary Stream Add On

(Found In = 4.6.4. Applicable to = Connector, GP)

The total field for purchase orders are not updated when using the Binary Stream Software add-on.

Found In 4.6.5:

SF Case Number: 26398/CLREF-2: Description is cut-off when hovering over GL codes

(Found In = 4.6.5. Applicable to = TCM, Web Client)

The description is cut-off when hovering over the GL codes.

SF Case Number: 26697/CLREF-127: Date fields do not have calendar pop-out in dynamic search mode

(Found In = 4.6.5. Applicable to = Capture, Web Client)

The date fields do not have the calendar pop-out in dynamic search mode.

SF Case Number: 24954/CLREF-181: Unable to find documents through global search

(Found In = 4.6.5. Applicable to = Capture, Web Client)

Searching for documents based on document content times out and returns no results when using the web client.

SF Case Number: 26267, 26979, 27143, 29395/DEC-151: Global search returns inconsistent results

(Found In = 4.6.5. Applicable to = Capture, Web Client)

Global search returns no documents found when a large number of records should be returned.

SF Case Number: 25827/SEPT-151: Administrator user and groups can be removed from all drawers

(Found In = 4.6.5. Applicable to = Admin)

The administrator user and groups can be removed from all drawers and connections causing system failures.

SF Case Number: 26890/SEPT-141: Enter key on Pick Lists properties deletes the pick list value

(Found In = 4.6.5. Applicable to = Admin)

Using the enter key while editing the pick list properties deletes the pick list value instead of applying the changes.

SF Case Number: 26406/SEPT-167: Search for barcodes returns like match
(Found In = 4.6.5. Applicable to = Web Client)
Search for a barcode returns a like match instead of an exact match.

SF Case Number: 25868/SEPT-225: Great Plains document linking/Intelliview® not visible from the payables transaction form
(Found In = 4.6.5. Applicable to = Connector, GP)
Documents linked in GP are not visible in the Intelliview screen from the payables transaction form, only the invoice is visible.

SF Case Number: 26890/SEPT-715: Picklist properties default button
(Found In = 4.6.5. Applicable to = Admin)
The Picklist properties page in the admin interface defaults the enter key to delete instead of enter.

Found In 4.6.5R2:

SF Case Number: 29871, 29904, 30164: Tab order on GL code entry screen
(Found In = 4.6.5R2. Applicable to = Web Client)
The tab order is incorrect on the GL code entry screen.

SF Case Number: 27013/CLREF-189: Invalid Vendor ID improperly handled
(Found In = 4.6.5R2. Applicable to = TCM, Web Client)
GL code lookup does not state that an invalid vendor ID has been entered when part of a valid vendor ID has been entered.

SF Case Number: 27110, 28258/CLREF-336: Site drop down does not list the site names
(Found In = 4.6.5R2. Applicable to = Capture, Web Client)
The site drop down list in the web client displays "site.name" instead of the actual names of each site.

SF Case Number: 27530/CLREF-448: Spaces in GL account causes no Vendor/GL codes to display
(Found In = 4.6.5R2. Applicable to = Capture, Web Client)
Spaces in the GL account are not being systematically removed causing the vendor/GL codes not to appear to the user.

SF Case Number: 27716, 29201/CLREF-632: Bad request when opening workflow items
(Found In = 4.6.5R2. Applicable to = Web Client)
A 400 bad request error is sporadically displayed when users are trying to open workflow queue items.

SF Case Number: 28317/CLREF-893: Unable to delete reservations with an ampersand
(Found In = 4.6.5R2. Applicable to = Web Client)
Reservations with an ampersand in the name do not delete.

SF Case Number: 25958/CLREF-720: Orphaned documents work queue

(Found In = 4.6.5R2. Applicable to = Capture, Workflow)
The orphaned documents workflow is not properly handling orphaned documents belonging to a user.

SF Case Number: 28332/DEC-113: Vendor Lookup does not open when company ID includes special characters
(Found In = 4.6.5R2. Applicable to = Web Client)
The vendor lookup does not open in the web client when the company ID includes characters.

SF Case Number: 27022, 28331/DEC-150: Unable to tag from drawer with special character
(Found In = 4.6.5R2. Applicable to = Connector, GP)
Users are unable to tag from drawers that contain special characters.

SF Case Number: 27689, 27686/DEC-155: Delegate email notification sends to all approvers
(Found In = 4.6.5R2. Applicable to = Workflow)
When a workflow item is delegated more than one time, the email notification is resent to all users who had received a delegation for the workflow item.

SF Case Number: 27949, 28956, 29244, 29644/DEC-177: AD Synch not updating or adding users
(Found In = 4.6.5R2. Applicable to = Admin)
AD Synch is not updating or adding new users after the initial synch of an AD security group.

SF Case Number: 27737, 27102/DEC-168: Archived documents are not removed from the GP work queue
(Found In = 4.6.5R2. Applicable to = Workflow, GP)
Archived documents do not remove from the GP work queue.

SF Case Number: 28407/DEC-233: Unable to view document after auto-populate when the site name contains special character
(Found In = 4.6.5R2. Applicable to = GP10)
Users are unable to view documents through the web client when auto-populate is enabled and the site name contains a special character.

SF Case Number: 28498/DEC-236: Enabling the purge cycle marks documents for retention
(Found In = 4.6.5R2. Applicable to = Admin)
Documents are improperly marked for retention when the purge cycle is enabled on the drawer contents.

SF Case Number: 28604/DEC-520: Changing the system group name prevents users from being added
(Found In = 4.6.5R2. Applicable to = Admin)
Changing the name of a system group causes an error when attempting to add a new user.

SF Case Number: 28940/DEC-525: DateTime field formatting issue
(Found In = 4.6.5.R2. Applicable to = Web Client)
DateTime fields are displayed in the KwikTag web client in an improper format if sent from the Office Doks client.

SF Case Number: 28861/PRODUCT-2325: My Lists does not show for all users
(Found In = 4.6.5R2. Applicable to = Web Client)
The most recent and new documents lists do not show in "My Lists" for all users.

SF Case Number: 27137, 27138/SEPT-389: New Documents list displays error
(Found In = 4.6.5R2. Applicable to = Web Client)
Accessing the new documents list displays an error.

SF Case Number: 27444/SEPT-620: Searches that return a large number of results generates an error
(Found In = 4.6.5R2. Applicable to = Web Client)
An error is displayed when attempting to complete a search where a large number of results would be returned.

SF Case Number: 27433/SEPT-750: Error saving a new item to a picklist
(Found In = 4.6.5R2. Applicable to = Admin)
A SQL error is received when attempting to add a new value to a picklist with a view order of '0'

SF Case Number: 27543/SEPT-1055: Email address cannot begin with tilde for workflow notifications
(Found In = 4.6.5R2. Applicable to = Workflow, Admin)
The from and to email boxes for workflow notifications does not accept an email address that begins with a tilde.

SF Case Number: 28215/SEPT-1132: Disabling workflow actions still sends email notifications
(Found In = 4.6.5R2. Applicable to = Workflow, Admin)
Disabling a workflow action does not disable the email notifications for the workflow.

SF Case Number: 25852/SEPT-160: Drawer creation with a template does not maintain field order
(Found In = 4.6.5R2. Applicable to = Admin)
The field order is not being enforced when a drawer is created from the drawer template.
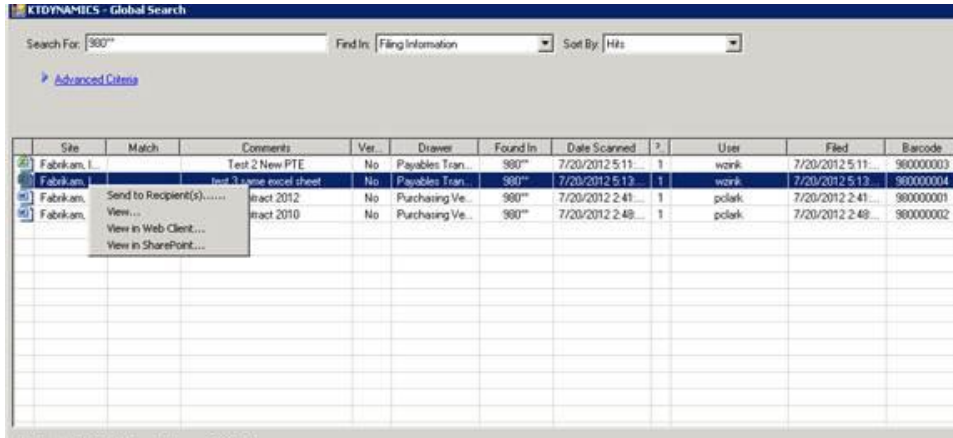
Known Issues

The following minor items were found in the 3.1 release and will be fixed in a future patch.
SF Case Number: 31841/CURR-441: View in web client after completing a global search
(Applicable to = GP)
Issue: Selecting "View in Web Client" from the right click menu after completing a global search in the GP client requires the user to login to the web client and is not contextual.
Workaround: View items using the View button.

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SF Case Number: 31836/CURR-437: Documents fail to return when unified client is enabled.
(Applicable to = GP)
Issue: Documents fail to return when unified client is enabled.
Workaround: Use the traditional connector

SF Case Number: 31843/CURR-444: Users disabled from the admin client
(Applicable to = AX, NAV)
Issue: If Active Directory is used to manage KwikTag users and a user is manually disabled through the admin client instead of through Active Directory; the user can continue to tag documents in AX or NAV
Workaround: Disable users through Active Directory

SF Case Number: 31842, 30721/CURR-442: e-Cover uses next barcode assigned to the user
(Applicable to = AX, NAV, GP, and Standalone)
Issue: Choosing the eCover print option uses the next barcode assigned to the user
Workaround: No workaround at this time

SF Case Number: 31371/CURR-245: Unable to view documents when company name includes a special character
(Applicable to = GP)
Issue: Documents cannot be viewed when the company name includes a special character
Workaround: Use the traditional connector

SF Case Number: 31112/CURR-439: Simple Global Search in the web client does not return expected results
(Applicable to = Web Client Simple Global Search)
Issue: The simple global search in the web client does not returned the expected results
Workaround: Use contains instead of equals to search

SF Case Number: 29664/CURR-440: Active Directory Sync not adding users when more than 1000 groups
(Applicable to = Active Directory Sync)
Issue: Active Directory Sync does not add users when there are more than 1000 groups to poll
Workaround: Setup only one group in Active Directory for KwikTag

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