

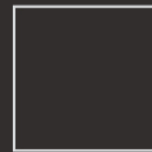
Microsoft Partner

Silver Independent Software Vendor (ISV)

kwiktag[®]
by Imagetag

KwikTag Technical Supplement for Microsoft Dynamics NAV[®]

Frequently Asked Questions
and KwikTag for NAV-Specific
Information



KwikTag balances comprehensive, feature-rich Transactional Content Management with affordability, fast implementation, ease of use and maintenance, and low cost of ownership.



Introduction

Please see the KwikTag Technical FAQ document for additional information about KwikTag. This document supplements the Technical FAQ and addresses integration between KwikTag and Microsoft Dynamics NAV.

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KwikTag NAV Integration

- **What is required for the KwikTag to NAV integration?**

1. Obtain the KwikTag NAV GRANULE ID from Microsoft to be merged into the clients existing NAV license file. This is known as an .FLF file.
2. Provide ImageTag with NSC Reseller: PartnerSource Voice Account Number, Company Name & Country Location. ***
3. Provide ImageTag with NAV License model required: “Microsoft Dynamics NAV” and/or “Microsoft Dynamics NAV Business Ready”. ***
4. ***Required one-time for ImageTag to authorize the NSC access to request the ImageTag Granule ID be added to the clients NAV License file.
5. KwikTag for NAV .FOB file to be merged into the clients NAV Database by the NAV Service Center NSC or Business Partner.
6. NAV developer’s license is required to compile the merged .FOB file but is NOT required to run the KwikTag for NAV code once merged.
7. KwikTag DCA licensed for NAV (and configured with appropriate Sites & Connections & Users etc).
8. KwikTag for NAV embedded client. This is required for the user to use KwikTag for NAV, AND is also required to be installed on the PC running the NAV client that the NAV NSC performs the merge and code compilation from.

- **How do I obtain the above?**

KwikTag NAV GRANULE ID: 23020020 Imaging for Navision

Acquisition of the Granule ID is performed by the clients NAV Partner, who logs into Microsoft PartnerSource and makes the request directly to Microsoft. No fee is required to obtain the KwikTag NAV GRANULE ID from Microsoft. ImageTag negotiated with Microsoft several years back so it is free for a certified NAV Service Center (NAV Business Partner) to acquire this granule for our joint customers. Microsoft has made a change so now each NSC has to be granted access by ImageTag via PartnerSource to obtain the KwikTag GRANULE ID to be added to the clients .FLF file. We are creating a “Trusted Partner” list so this granting of access is a one-time only event with the first sale.

The KwikTag for NAV .FOB File

ImageTag has refactored our KwikTag for NAV .FOB file structure to be a single code unit with an additional three lines of code on each KwikTag-enabled NAV form to handle the KwikTag button-click event. Upgrades will require only a single code unit installation. The KwikTag for NAV .FOB file is issued by ImageTag Professional Services when engaging a customer NAV project and the ImageTag project manager will work with the NSC to perform the merging of the .FOB file.

- **Is there code merge documentation?**

We don't provide documentation to the merging of the .FOB steps as this is typically a very well-known process for NSC's. If the client is running standard, out-of-the-box NAV, then the process would be to simply overwrite the existing objects with the KwikTag .FOB objects and this takes minutes; this is rarely the case as most clients have modifications in place. We will not know in advance if there are conflicts with any given customer's NAV environment. When the NSC attempts the merge process, NAV gives a list of the conflicts and offers the ability to merge, replace or leave what's in place alone. Each client will have their own unique exceptions due to their existing NAV modifications. ImageTag will provide support to the NSC.

Upgrading to KwikTag version T3 and the Refactored FOB

Customers on the old FOB structure will require a one-time transition to the newly refactored single code unit .FOB file and KwikTag button event handling code. The effort for each customer will depend on how the older code was merged, but entails deleting the old code on individual forms, installing the new event handler code and the single code unit file. ImageTag Professional Services will work with NSCs as needed to accomplish this transition.